

GUARANTEE STATEMENT: Sensors returned for service or repair will be guaranteed for 12 months.

Please ensure these instructions are followed:

1/ The equipment being returned has a report with it stating the fault with the equipment; listing the fault number shown on the Monitor; the Serial No. of the Monitor (which is on the Monitor front plate); and the Serial No. of the Sensor, (which is on a sticker inside the front louvre and inside the PCB box). The equipment must be returned CLEAN and intact.

2/ The equipment must have a Manifest/Packing Note stating shipment contents.

3/ The equipment must include a note to advise QMI of who to contact to arrange Purchase Order and Shipping Instructions.

4/ The above documentation should be emailed to QMI in London:

Email: qmi@oilmist.com

5/ Dispatch the retained goods to:

Attention: QMI Repair Manager

Quality Monitoring Instruments Ltd

C/o Cambertronics Ltd

Unit 12, Manfield Park, Guildford Road, Cranleigh, Surrey GU6 8PT

Please ensure that you have included the information and documents in your email to QMI to request repair of equipment. Providing this information will increase the speed at which we can repair and return the goods.

CHECKLIST

- | | |
|---|--|
| <input type="checkbox"/> Fault Report included/attached | <input type="checkbox"/> Monitor Serial Number |
| <input type="checkbox"/> Fault Number Displayed F1____F2____F3____ | <input type="checkbox"/> Sensor Serial Number |
| <input type="checkbox"/> Equipment is clean | |
| <input type="checkbox"/> Numbered Purchase Order – with invoice and return address (Emailed and included) | |
| <input type="checkbox"/> Manifest / Packing Note - of shipping contents (Emailed and included) | |
| <input type="checkbox"/> Name of Contact person email address, telephone number and fax number | |

CONTINUED SUPPORT

In order to provide you with effective support for your equipment, please complete the Request for Information Sheet below and return to QMI.

QMI MULTIPLEX™ ATMOSPHERIC OIL MIST DETECTION SYSTEM

If you would take the time to provide us the information outlined below it would help us respond more quickly to any questions or problems you might have with QMI equipment in the future.

NAME OF VESSEL/OR SITE: _____

LOCATION OF SYSTEM: _____

SERIAL NUMBER OF MONITOR: _____

NUMBER OF SENSORS: _____

SERIAL NUMBERS OF SENSORS: A _____ to A _____

EMAIL ADDRESS: _____

RETURN ADDRESS FOR EQUIPMENT: _____

If you have a technical problem, please contact us on the following:

Email: qmi@oilmist.com

Should you need to return equipment for service or repair, please see details on the previous page of this manual to see how the equipment should be returned.